



Privacy Notice

Our contact details

Name: United Kingdom Rescue Organisation (UKRO)
Address: 13 Manilla Place, Weston-super-Mare, BS23 2AB
Tel: 0798 689 1052
E-mail: ggoodman@ukro.org

What type of information we have

We currently collect and process the following information:

- Name
- Address
- E mail address
- Bank details
- Curriculum Vitae

How we get the information and why we have it

Most of the personal information we process is provided to us directly by you in order for us to administer the affairs of UKRO as a charity.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- (a) We have a contractual obligation.
- (b) We have a legitimate interest.

What we do with the information we have

We use the information that you have given us in order to:

- Pay invoices and expenses claims
- Select volunteers
- Provide updates on the charity's activities

We may share this information with the organisations who host the National and Regional Challenges.

How we store your information

Your information is securely stored on the IT systems of our volunteers. This could be their employer's system, their own personal one or UKRO's or a combination.

We keep personal data for 6 years. We will then dispose your information by deletion from our systems.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal data in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact Guy Goodman, Director of Corporate Services, at the address above if you wish to make a request.

How to complain

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Helpline number: 0303 123 1113